



COMPLAINT REFERRAL FORM

Complaint ID: I1709240139188792

Date: 09/24/2017 01:39:18

Adjusted Loss: \$150,000.00

Reported Loss: \$150,000.00

Victim Information

Name:

Age:

Address:

City:

Country: United States of America

State: California

Zip Code/Route: 95139

Phone Number:

Email Address:

Financial Transaction(s)

Transaction

Transaction Type: Wire Transfer

Transaction Amount: \$30,000.00

Transaction Date: 09/21/2017

Victim Bank

Bank Name: Bank of america

Address: 921 Arques Avenue

City: Sunnyvale

Country: United States of America

State: California

Zip Code/Route: 94085

Name on Account:

Account Number:

Recipient Bank

Bank Name: Suntrust Bank
Address: 221 E Main Street
Country: United States of America
State: Tennessee
Zip Code/Route: 37075
Name on Account: Regina Case
Routing Number: 061000104
Account Number: 7876

Transaction

Transaction Type: Wire Transfer
Transaction Amount: \$22,500.00
Transaction Date: 09/21/2017

Victim Bank

Bank Name: Wells Fargo
Address: 1202 E Arques Avenue
City: Sunnyvale
Country: United States of America
State: California
Zip Code/Route: 94085
Name on Account:
Account Number:

Recipient Bank

Bank Name: Citizens Bank
Address: 800 West Street
City: Braintree
Country: United States of America

State: Massachusetts
Name on Account: Minang Escrows
Routing Number: 011500120
Account Number: 8048

Transaction

Transaction Type: Wire Transfer
Transaction Amount: \$97,500.00
Transaction Date: 09/21/2017

Victim Bank

Bank Name: Chase
Address: 420 Mathilda Avenue
City: Sunnyavale
Country: United States of America
State: California
Zip Code/Route: 94086
Account Number:

Recipient Bank

Bank Name: Bank of America
Address: 222 Broadway
City: New York
Country: United States of America
State: New York
Zip Code/Route: 10038
Name on Account: Jacqueline Freeman
Routing Number: 026009593
Account Number: 4196

Description of Incident

Provide a description of the incident and how you were victimized. Provide information not captured elsewhere in this complaint form.

My real estate agent's email address was hacked and informed to send the money for an earnest deposit and then

a subsequent down payment amount for a house that I was under the impression my offer had been accepted for.

I was sent emails that included one from my loan agent, a forward from the seller agent, my realtor, and an attachment including documents with sellers signature on the accepted offer documents that all confirmed I should complete the wire transfer.

Which of the following were used in this incident? (Check all that apply)

- Spoofed Email
- Similar Domain
- Email Intrusion
- Other Please specify:

Other Information

If an email was used in this incident, please provide a copy of the entire email including full email headers.

The email chains are over 5000 characters and I cannot submit. Please let me know where I can send the thread to.

Are there any other witnesses or victims to this incident?

If you have reported this incident to other law enforcement or government agencies, please provide the name, phone number, email, date reported, report number, etc.

San Jose police department temporary tracking number is T17023642.

Who Filed the Complaint

Were you the victim in the incident described above? Yes

Digital Signature

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I understand that providing false information could make me subject to fine, imprisonment, or both. (Title 18, U.S. Code, Section 1001)

Digital Signature:

Complainant Server Info

IP Address: 2601:646:8c01:3b63:926:1beb:b311:36e5

Host Header: Mozilla/5.0 (Windows NT 6.1; WOW64; Trident/7.0; rv:11.0) like Gecko

Crime Type(s)

BEC/EAC